

National Finance Center Customer Notification

Date of Notification: December 17, 2009

Subject: Information/Research Inquiry System (IRIS) - 313 Screen (SES

Performance Data) Update

Database/Customer(s) Affected: All

Dear Customer:

This NFC Important Customer Communication serves as an update in order to inform our customers of the continuing issue regarding the IRIS 313 (SES Performance Data) screen and that this system will remain unavailable until the issue with the load module problem is resolved.

We will provide another update on the changes on Tuesday, December 22, 2009, unless this issue is resolved sooner.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-4630 or EmpowHr Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

KJS/M3-10-005/006